

Questions and Responses

	RFP Section	Question	Answer
158	I-4. Objectives B. Specific	It is mentioned that “The Department envisions for inbound transactions; Authorized Trading Partners will submit their standard HIPAA transactions to an EDI Dashboard that resides within the SI/DH.” Could you please specify whether the EDI Dashboard is within the scope of the EDI solution OR whether this would be separate and will reside within the Data Hub?	The EDI Dashboard is within the scope of the EDI Module, but the connection will be through the Provider and Partner Portals on the SI/DH.
	RFP Section	Question	Answer
159	I-4. Objectives B. Specific	It is mentioned that “The EDI module will send the standard HIPAA transactions to the EDI Dashboard for delivery to the Authorized Trading Partners”. Is this delivery through EDI Dashboard applicable only for those transactions submitted through the EDI Dashboard?	Batch files will be placed on the EDI dashboard for provider/business partner retrieval. This would include both responses to submitted transactions and system generated outbound EDI responses.
	RFP Section	Question	Answer
160	I-4. Objectives B. Specific	We understand that there is a need for editing of all electronic transactions. Is there a requirement to provide a Webform through which users could edit the EDI transactions online?	Offerors can support or recommend based on their experience with systems of this size and scope.
	RFP Section	Question	Answer
161	I-4. Objectives B. Specific	Please clarify whether the entire EDI solution should be hosted by the Offeror outside of the Commonwealth’s premise OR is there an option to host within Commonwealth’s premise?	The EDI Module must be hosted outside the Commonwealth’s premise.
	RFP Section	Question	Answer
162	C. Pennsylvania’s Current MMIS	Few external business partners have been named in the RFP document. Could you please let us know whether these are the only external business partners exchanging data through the EDI platform? If not, could you please specify how many external business partners are exchanging data through the EDI platform?	Refer to the response to Q.19.
	RFP Section	Question	Answer
163	General	Please let us know how many data translation maps/programs are existing in the current EDI platform.	21 transaction data maps exist.
	RFP Section	Question	Answer
164	General	Please specify whether the EDI implementation guides are available for the transactions that are handled through the current EDI platform and the Offeror will be provided with these implementation guides.	The current EDI implementation guides are not applicable for the MMIS 2020 Platform;

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			however, they may be made available during JAD sessions.
	RFP Section	Question	Answer
165	E. Technical Requirements	It is mentioned that the proposed EDI platform should support rich media facilities for developing custom transformations and extending packaged transformations. Could you please provide additional specific details on this requirement?	Specific details for this requirement will be determined during JAD sessions.
	RFP Section	Question	Answer
166	F. Functional Requirements.	It is mentioned that the department currently has an on-line EDI enrollment application and certification process for prospective and existing Authorized Trading Partners. Could you please specify whether this is an online self-service portal for business partners and whether this supports approval workflows etc.	The current EDI Platform functionality is different from those that will be required through this RFP and is not relevant for this RFP.
	RFP Section	Question	Answer
167	F. Functional Requirements.	It is mentioned that the department has several VANs as Authorized Trading Partners and these VAN Authorized Trading Partners need to be migrated to the new EDI solution. Could you please provide more details on the functionalities and services provided by these VANs?	Direct connections are to conduct interactive transactions.
	RFP Section	Question	Answer
168	General	How many maximum concurrent users are expected to access the EDI platform at any given point of time?	The maximum concurrent users count is unknown.
	RFP Section	Question	Answer
169	Section III-4 B.	Following is mentioned about the corporate references – “The Offeror must provide a list of at least three (3) relevant contacts within the past four (4) years to serve as corporate references”. Could you please confirm if the 3 references have to come from the prime vendor only or if the prime vendor and the subcontractor can meet this requirement together?	The Offeror must provide three (3) references for itself. If the experience of a subcontractor is being used to meet the qualifications and requirements of the RFP, the Offeror must provide the same information as that required for the Offeror.
	RFP Section	Question	Answer
170	General	We believe that the department is looking to have a hosted EDI solution. In this case, there would be cost incurred for the hardware, software and other data center infrastructure. There is no line item where we could include the above mentioned cost. Could you please clarify.	Offers are required to supply a hosted EDI Solution. The Department has not included a specific line item for cost incurred for hardware, software or other data center infrastructure. Costs may be included in the fixed monthly fee.

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171	I-4. Objectives, B. Specific	<p>Additional EDI business objectives include:</p> <ol style="list-style-type: none"> 1. Conduct batch and real-time transactions to send and receive all current version ASC X12N and National Council for Prescription Drug Programs (“NCPDP”) HIPAA transactions, including: <ol style="list-style-type: none"> a. Editing of all electronic transactions; b. Translator and integration mapping software; and c. EDI Dashboard portal. 2. Provide connectivity with Authorized Trading Partners to include, professional health care providers, hospitals, pharmacies, MCOs with agreements with the Commonwealth, and Value-Added Networks (“VANs”) to send and receive electronic HIPAA transactions. <p>Please provide the number of current trading partners, broken down by type.</p>	See response to Q. 19.
	RFP Section	Question	Answer
172	III-1. Requirements, E. Technical Requirements, #100	<p>100. The selected Offeror must send and accept batch and real-time representation of applicable HIPAA mandated and other standard health care transactions. The information exchanged will support a variety of formats, including X12, NCPDP, XML, and JSON formats. The corresponding CMS MECT 2.2 Checklist requirement numbers are IA.DS.11, IA.DS.5, TA.SP.16 and TA.SP.17.</p> <p>Please provide further clarification on the transaction types that will be sent in batch or real-time.</p>	<p>Please refer to Section I-4.A. General. The selected Offeror must send and accept HIPAA mandated and other standard healthcare transactions, including:</p> <ul style="list-style-type: none"> 270/271 real-time and batch 276/277 real-time and batch 278 real-time and batch 820 batch 834 batch 835 batch (inbound and outbound) 837 batch (inbound and outbound) NCPDP real-time <p>Method of receipt and transmission is subject to JADs.</p>

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173	Appendix M, Cost Submittal Worksheet	<p>Cost Submittal Tab, Fixed Monthly Fee Prior to Maintenance & Operations Year 1, 12 months, year 2, 8 months.</p> <p>We understand that the sequencing and timing for the implementation of modules is very important. Would the Commonwealth consider an implementation period less than 20 months (year 1, 12 months and year 2, 8 months) if proposed by contractors and aligned with key dependencies, such as completion of the SI/DH DDI period?</p>	The implementation period will be determined in collaboration with the ITC/QA contractor, the SI/DH contractor, and the MMIS 2020 Module contractors. The Offeror should include suggestions for implementation timeframes in their proposal.
	RFP Section	Question	Answer
174	III-6. Training	<p>The selected Offeror will focus training requirements on technical end users and the ITC/QA Contractor will focus training requirements to the MMIS 2020 Platform stakeholders.</p> <p>Please clarify the role that the Department envisions for "technical end users" since the Offeror will have responsibility for delivering the requested services.</p>	Refer to the response to Q.19 for the identity of the technical end users.
	RFP Section	Question	Answer
175	III-8. Work Plan	<p>Include a Program Evaluation and Review Technique or similar type display, time related, showing each event.</p> <p>A PERT chart can be difficult to print legibly given the proposal page format and size requirements - even with the ability to use 11x17 pages. Would the Department accept a draft work plan presented in Gantt chart format (standard Microsoft Project schedule view) in lieu of the PERT chart?</p>	The Offeror should use the appropriate legible chart that will display the program evaluation and review technique that best describes its approach.
	RFP Section	Question	Answer
176	Calendar of Events	Given the complexity and number of requirements, would the Department consider extending the proposal submission deadline by two weeks so that Offerors have sufficient time to provide complete and detailed responses?	The Department granted an extension, refer to Addendum 4 of the RFP
	RFP Section	Question	Answer
177	I-4. Objectives, B. Specific	The Department envisions for inbound transactions, Authorized Trading Partners will submit their standard HIPAA transactions to an EDI Dashboard that resides within the SI/DH. The EDI module will access the standard transactions and perform transactional and validation editing and translation activities before sending to the SI/DH for distribution to the appropriate MMIS 2020 Platform modules. The SI/DH system will control the routing of the EDI transaction data to the appropriate modules.	The selected Offeror will be responsible for Trading Partner Agreements.

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		<p>The Department envisions that for outbound transactions, the SI/DH system will send outbound information to the EDI module for translation and transmission activities. The EDI module will send the standard HIPAA transactions to the EDI Dashboard for delivery to the Authorized Trading Partners</p> <p>With modularity, is the EDI contractor responsibility to seek Authorized Trading Partner Agreements or will that be the SI/DH or will both contractors require separate Trading Partner agreements?</p>	
	RFP Section	Question	Answer
178	III-1. Requirements, D. General Requirements	<p>General Requirements. The selected Offeror must meet the following general requirements for the EDI module:</p> <ol style="list-style-type: none"> 1. Provide a package of fully functional business processes that support the MMIS 2020 Platform requirements <p>Will the Department submit a list of functional business processes the Offeror is expected to provide?</p>	<p>No, the functional business processes will be reviewed during JAD sessions in conjunction with the ITC/QA contractor, SI/DH contractor and the MMIS 2020 module contractors.</p>
	RFP Section	Question	Answer
179	III-1. Requirements, D. General Requirements	<p>General Requirements. The selected Offeror must meet the following general requirements for the EDI module:</p> <ol style="list-style-type: none"> 6. Provide a product base of standard reports to operate, control, manage and monitor the operations of the module's business processes. 7. Provide for customization of reports included in the solution and additional reports defined by the Department to meet critical business needs. <p>Provide the capability for users to produce ad hoc reports based on the data processed and generated by the module.</p> <p>Will the Department provide a complete list of standard and ad hoc reports that are currently generated in the MMIS as related to this scope of work on this RFP?</p>	<p>The current reports generated by the MMIS are different than those that will be required by this RFP. Please see Section III-9 Reports and Program Control.</p>
	RFP Section	Question	Answer
180	III-1. Requirements	<p>General Reference to MECT Checklist System Review Criteria</p> <p>The RFP has listed the relevant MECT Checklist System Review Criteria (SRC). Is the Department only using the five Information/Technical Architecture and</p>	<p>Additional SRCs will be shared as appropriate with the ITC/QA contractor, SI/DH contractor, and other MMIS 2020 module contractors.</p>

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181	III-1. Requirements, E Technical Requirements, #1	<p>Standards and Conditions or will there be additional SRCs identified and/or co-shared with other modular contracts?</p> <p>The corresponding CMS MECT 2.2 Checklist requirement numbers are TA.SP.13, TA.SP.15, TA.SP.18, TA.SP.28, TA.SP.3, TA.SP.37, TA.SP.37, TA.SP.38, TA.SP.42, TA.SP.53, TA.SP.57, TA.SP.58, TA.SP.74, TA.SP.75, TA.SP.76 and TA.SP.77.</p> <p>Are these two identical System Review Criteria (SRC) referenced in error or should there be a different SRC to be included?</p>	The first reference should be TA.SP.27.
182	III-1. Requirements, E Technical Requirements, #25	<p>The selected Offeror must capture root information on all changes to critical records and data fields (e.g., SSN, Name) that occur and publish this information to the ODS, including identification of the responsible system user and date and time of the change. The corresponding CMS MECT 2.2 Checklist requirement numbers are TA.SP.37, TA.SP.37 and TA.SP.39.</p> <p>Are these two identical System Review Criteria (SRC) referenced in error or should there be a different SRC to be included?</p>	The first reference should be TA.SP.27.
183	111.1 Requirements - E Technical Requirements, #163	<p>The selected Offeror must provide for the easy search and retrieval of historical data for all types of data. Data retrieved must include only the targeted files and documents. No EDI-specific MECT 2.2 checklist requirement has been identified</p> <p>How many years of historical data are required to be retrieved?</p>	A minimum of 180 Days.
184	111.1 Requirements - F Functional Requirements, - #1	<p>Functional Requirements. This section details the functional requirements that the selected Offeror's EDI module must meet. Offerors must propose a solution that demonstrates its alignment with the detailed functional requirements. The Department has conducted a preliminary evaluation of the requirements against the CMS MECT 2.2 criteria. The corresponding CMS MECT 2.2 checklist criteria numbers have been included as applicable for EDI. Not all requirements will have an identified EDI-specific MECT 2.2 checklist requirement. During DDI, additional CMS MECT 2.2 checklist criteria may be identified.</p> <ol style="list-style-type: none"> The Offeror's solution must support transactions other than the current ASC X12N and NCPDP HIPAA transactions. The corresponding CMS MECT 	See Performance Standards EDI-13, EDI-14, and EDI-15.

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		<p>2.2 Checklist requirement numbers are IA.DS.1, IA.DS.2, IA.DS.6, IA.DS.7, IA.DS.12, IA.DS.21 and IA.DS.1</p> <p>Are these two identical System Review Criteria (SRC) referenced in error or should there be a different SRC to be included?</p>	
	RFP Section	Question	Answer
185	III-8. Work Plan, Tasks, 13. EDI Documentation Management Plan	<p>Deliverable # 14: Documentation Management Plan.</p> <p>Is this plan the same as the EDI Management Plan?</p>	<p>Deliverable No. 14 Documentation Management Plan is the same as the EDI Documentation Management Plan described in section III-8.A.13.</p>
	RFP Section	Question	Answer
186	A Project Management Tasks, 17. EDI Implementation Plan	<p>The selected Offeror must design, develop, implement and maintain the EDI Implementation Plan. In addition to the standard EDI Master Work Plan components identified above, the EDI Implementation Plan must include:</p> <ul style="list-style-type: none"> a. Description of intended functionalities. b. Deployment strategies. c. Legacy system impact statement. d. Requirements Management Plan update – specifically, Gap Analysis resolution updates. e. Issue and defect management plan update. f. Updates to product documentation, including: <ul style="list-style-type: none"> i. Manuals, ii. Training materials, iii. User guides, iv. List of all error codes and explanations by module component, v. Test Plan Update, <p>For item # i-Manuals. Please clarify the type of manuals required as part of the product documentation.</p>	<p>The selected Offeror will develop the Manuals in collaboration with the ITC/QA contractor as appropriate for the EDI Module.</p>
	RFP Section	Question	Answer
187	5. Requirements Management Plan	<p>SDR - The Department's approved BRD becomes the requirements for the selected Offeror to design and develop the General System Design Document ("GSD") with the Systems Design Requirements ("SDR").</p> <p>What is the expected timeline for submission of the SDR?</p>	<p>This is developed at the same time as the GSD in collaboration with the ITC/QA contractor.</p>

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188	I-3 Overview of Project	<p>Selected Offeror(s) will provide modules capable of interfacing with the new MMIS as well as the legacy system (PROMISE™) during the transition period from the legacy system to the modular solution. A systems integrator, referred to as the System Integrator/Data Hub (“SI/DH”) contractor, will be responsible for system interoperability;</p> <p>Does the Department anticipate the record layouts and data content passed to the SI/DH to be the same for both the legacy system and the modular solution, or is the expectation separate and distinct data mapping will be required?</p>	<p>While the final mappings will be determined in JAD sessions, the Department expects the mappings will be distinct between the legacy MMIS and the MMIS 2020. Additionally, the Department requires acceptance of the 278, which presently is not received by the legacy MMIS.</p>
	RFP Section	Question	Answer
189	I-3 Overview of Project	<p>Selected Offeror(s) will provide modules capable of interfacing with the new MMIS as well as the legacy system (PROMISE™) during the transition period from the legacy system to the modular solution. A systems integrator, referred to as the System Integrator/Data Hub (“SI/DH”) contractor, will be responsible for system interoperability;</p> <p>If the answer to the prior question is separate and distinct, is the anticipated modular implementation a turn key cutover, or is there a need to filter records between legacy and modular solution by service date or some other means? Examples could include:</p> <ul style="list-style-type: none"> - Claims for dates of service prior to X send to legacy. All others to new. - Eligibility for certain service types to legacy, others to new. - Dental and imaging prior authorizations to legacy, others to new. 	<p>The SI/DH is responsible for routing transactions to the legacy system or the appropriate MMIS 2020 Platform module.</p>
	RFP Section	Question	Answer
190	I-3 Overview of Project	<p>Selected Offeror(s) will provide modules capable of interfacing with the new MMIS as well as the legacy system (PROMISE™) during the transition period from the legacy system to the modular solution. A systems integrator, referred to as the System Integrator/Data Hub (“SI/DH”) contractor, will be responsible for system interoperability;</p> <p>Are there anticipated changes to the data submitted by providers or returned to providers that will require multiple iterations and certification of trading partner capabilities?</p>	<p>No, we do not expect multiple iterations, but it will be verified in collaboration with the SI/DH contractor during JAD sessions.</p>

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191	I-4. Objectives.A.f	<p>f. Secure Council for Affordable Quality Healthcare, Inc. Committee on Operating Rules for Information Exchange (“CAQH CORE”) Certification or other comparable industry standard certification.</p> <p>As CORE is both a technical and content compliant certification, will this be a shared requirement with the processing modules led by EDI? If not, what will be the process to ensure required content is available to secure certification?</p>	The responsibility for technical and content compliance certification will be met by the ITC/QA contractor, SI/DH contractor, and MMIS 2020 module contractors.
	RFP Section	Question	Answer
192	E. Technical Requirements.	<p>The selected Offeror must provide that all inbound and outbound interfaces comply, as necessary, with National Information Exchange Model, NIST, HIPAA-compliant standards, and other applicable standards. The corresponding CMS MECT 2.2 Checklist requirement number is TA.DAM.2.</p> <p>Please confirm processing modules are required to ensure necessary data content is provided via the SI/DH to generate compliant transactions.</p>	Data content will be confirmed during JAD sessions, in collaboration with the ITC/QA contractor, SI/DH contractor and the MMIS 2020 module contractors to generate compliant transactions.
	RFP Section	Question	Answer
193	I-4. Objectives.B.1.a	<p>1. Conduct batch and real-time transactions to send and receive all current version ASC X12N and National Council for Prescription Drug Programs (“NCPDP”) HIPAA transactions, including:</p> <p>a. Editing of all electronic transactions;</p> <p>Please confirm EDI editing is limited to transaction and data validation. Edits that require database lookups such as provider and/or member enrollment edits are performed in the processing modules.</p>	Confirmed.
	RFP Section	Question	Answer
194	F. Functional Requirements	<p>1. The Offeror’s solution must support transactions other than the current ASC X12N and NCPDP HIPAA transactions. The corresponding CMS MECT 2.2 Checklist requirement numbers are IA.DS.1, IA.DS.2, IA.DS.6, IA.DS.7, IA.DS.12, IA.DS.21 and IA.DS.1</p> <p>What other current Transactions that require EDI support in addition to the ASC X12N and NCPDP transactions?</p> <p>Please include file type and volume</p>	Currently, there are no other transactions; however, additional formats may be determined during JAD sessions.

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195	F. Functional Requirements	<p>34. The Department has several VANs as Authorized Trading Partners. The selected Offeror's solution must support the Department's current VAN Authorized Trading Partners. Describe in detail your process for migrating the Department's current VAN Authorized Trading Partners to your solution. Explain the timeline from migration initiation to completion of integration into your solution. No EDI-specific MECT 2.2 checklist requirement has been identified.</p> <p>How many current active VANs are supported and what is the average volume of transactions?</p>	<p>There are currently 11 active VANs. Transaction volume by VAN is not captured.</p>
	RFP Section	Question	Answer
196	F. Functional Requirements	<p>35. The Department has several MCOs as Authorized Trading Partners. The selected Offeror's solution must support the Department's MCO Authorized Trading Partners. Describe in detail your process for migrating the Department's current MCOs Authorized Trading Partners to your solution. Explain the timeline from migration initiation to completion of integration into your solution. No EDI-specific MECT 2.2 checklist requirement has been identified.</p> <p>How many current active MCOs supported and what is the average volume of transactions?</p>	<p>67 active MCOs.</p> <p>834 count – 95 million in SFY 16/17.</p> <p>Refer to the response to Q.146. for additional transaction volumes.</p>
	RFP Section	Question	Answer
197	F. Functional Requirements	<p>27. The selected Offeror's solution must allow for the review of archived data. Summarize your solution's data retention capabilities, including the duration data is online and the process to retrieve archived data. No EDI-specific MECT 2.2 checklist requirement has been identified.</p> <p>What is the state requirement to access archived transactions real time versus non real time?</p>	<p>The requirement is real-time access for a minimum of 180 days of data.</p>
		Question	Answer
198	III-6. Training	<p>III-6. Training. The selected Offeror will provide both initial and ongoing training on the use and operation of the EDI module. The selected Offeror will develop training materials for activities that describe the technical specifications of the EDI within the MMIS environment to result in users that are proficient in using the EDI and are effective in completing their normal business operations and service delivery activities. The selected Offeror must also provide ongoing technical assistance for the Department staff and MMIS 2020 Platform module contractors.</p>	<p>The selected Offeror will collaborate with the ITC/QA contractor for training; who is tasked to deliver both initial and on-going training. The exact number of staff to be trained initially will be determined during JAD sessions prior to implementation and on-going training will occur on an as-needed contractors.</p>

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		<p>The selected Offeror must collaborate with the ITC/QA Contractor, who is tasked to develop and deliver both initial and ongoing training for MMIS 2020 Platform Stakeholders. The training will provide an understanding of the MMIS 2020 Platform from the business perspective</p> <p>How many staff members will required to be trained initially?</p> <p>How often the ongoing training need to occur?</p>	<p>basis to ensure staff is current on the operations of the EDI module.</p>
		Question	Answer
199	6. Defect Management Strategy.	<p>6. Defect Management Strategy. The selected Offeror must identify and resolve defects identified during testing as well as during production after implementation that pertain to the EDI module.</p> <p>The Department and the ITC/QA Contractor are responsible for overall defect management for the MMIS 2020 Platform, and will develop the MMIS 2020 Platform Defect Management Plan to identify, track, monitor, and report defects identified during testing and production to the Department and other MMIS 2020 Platform Stakeholders. The ITC/QA Contractor will develop standards for defect identification, tracking, monitoring, and reporting. The Offeror may offer recommendations to enhance the standards.</p> <p>The selected Offeror will leverage the MMIS 2020 Platform CRM tool, developed by the SI/DH Contractor, to report and track issues and defects. The Department and the ITC/QA Contractor will manage the Change Control Board (“CCB”) which is responsible for defect management through the lifecycle of the MMIS 2020 Platform Project. The selected Offeror must participate in the CCB.</p> <p>Will the EDI solution implementation schedule be independent from other modules implementation schedule or will it be dependent on other module implementations schedule such as provider enrollment, claim adjudication...?</p>	<p>The Implementation schedule is iterative as modules are added to the SI/DH. Please see Appendix C – MMIS 2020 Platform Timeline.</p>
		Question	Answer
200	I-12 Proposal Requirements	<p>A. Proposal Submission. To be considered, Offerors must submit a complete response to this RFP to the Issuing Office, using the format provided in Part I, Section I-12B, providing six (6) paper copies [one marked “ORIGINAL”] of the Technical Submittal and one (1) paper copy of the Cost Submittal and two (2) paper copies of the Small Diverse Business and Small Business (“SDB/SB”) Participation Submittal and related Letter(s) of Intent. In addition to the paper copies of the proposal, Offerors must submit two (2) complete and exact copy</p>	<p>Confirmed, each CD-ROM/Flash Drive should have all three (3) submittals (Technical, Cost, and SDB/SB).</p>

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		<p>of the entire proposal (Technical, Cost and SDB/SB submittals, along with all requested documents) on CD-ROM or Flash drive in Microsoft Office or Microsoft Office-compatible format</p> <p>Can you please confirm that each of the TWO CD-ROMs/Flash Drives will have ALL three proposal submissions (Technical, Cost, SDB/SB) on the same CD/Flash drive?</p>	
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201	III-5.D (Offeror Personnel) References	<p>All client references for Key Personnel must be outside clients (non-DHS) who can provide information on the individual's experience and competence to perform project tasks similar to those requested in this RFP.</p> <p>Section III-5.D states: <i>"All client references for Key Personnel must be outside clients (non-DHS) who can provide information on the individual's experience and competence to perform project tasks similar to those requested in this RFP."</i></p> <p>For some proposed key personnel, client-facing work may have only been with DHS staff due to prolonged tenure on a single contract in the Commonwealth.</p> <p>For these individuals, would DHS consider allowing references from within DHS or from within the Offeror's or subcontractor's organization?</p>	<p>The Department will not waive the non-DHS reference requirement. The Offeror must determine an appropriate reference for proposed key personnel.</p>